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| **SERCC Executive Team Meeting****Date and Time: August 26th 3:30pm-4:30pm****Location:** [Click here to join the meeting](https://teams.microsoft.com/l/meetup-join/19%3Ameeting_MzMyZDQ5MGUtYTZjYi00YjZiLTllZTYtNGNhYWU2ZTQ4ZDcw%40thread.v2/0?context=%7b%22Tid%22%3a%223b13dafd-8985-4fad-8f2c-467a9832b60a%22%2c%22Oid%22%3a%22a8c3cb89-e6c8-4b3e-b4d4-1121107a3504%22%7d) |

**Agenda**

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| **Time CDT**  | **Topic** | **Proponent(s)** | **Attachment** |
| 3:30 pm  | Welcome | Chair-Dr. Sutor |  |
| 3:35 pm | Meetings-Hold on in-person? | All |  |
| 3:40 pm | SERCC Update * Data
* Overall, how have things been going so far?
 | Nicole  |  |
| 4:00 pm | Case Scenarios* Good Experiences
* Pain Points
* Transportation
 | Nicole |  |
| 4:20 pm | Finances* July Revenue
 | All  |  |
| 4:25 pm | General updates* Outreach/tours
* Facilities
 | Nicole/Tim |  |
| 4:30 pm | Adjourn | All |  |
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| Attendance: **Must have quorum to vote** |

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| **Member** |  | **Member** |  | **Voting Member** |  |
| Amy Becker |  |  |  | Bruce Sutor |  |
| Tim Hunter |  |  |  | Nina Arneson |  |
| Nicole Mucheck |  |  |  | Sean Kinsella |  |
| Margaret Vimont |  |  |  | Amy Rauchwarter |  |
| Wendy Moore |  |  |  | Erin Sexton |  |
| Leota Lind |  |  |  |  |  |
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X= attending; 0 = absent

Minutes of the August 26, 2021 SERCC Executive Board meeting.

The meeting did not have a quorum at 3:30 but the people participating did stay and began discussing updates from SERCC opening informally. Meeting officially called to order at 3:48 pm.

Motion to approve June 24thmeeting minutes made by Sean Kinsella and 2nd by Erin Sexton and approved unanimously. May 19th meeting minutes will be sent for review as part of the September meeting.

Holding meetings in person will be tabled until the current COVID-19 wave is over.

SERCC Update – Nicole Mucheck shared with the group the data dashboard Nexus is creating to track SERCC data. SERCC has been open a month. Currently have served 65 unique people. Average length of residential stay is 5 days with youth generally staying the fully 10 days and adults stay lengths varying. Anticipating an increase in youth usage based on school starting soon. Working on including more data on the dashboard such as County usage, payor source, discharge data, etc. More will be coming with the data reporting. Dr. Sutor reported to hearing positive comments from SERCC consumers he has worked with since opening. Sean Kinsella reported his staff/volunteers are enjoying the collaborative nature of working in and with SERCC staff. Sharing the case scenarios with community partners to illustrate who is a good fit for SERCC and how the referral process works. Working to clarify intake process with community partners and referral sources in real time as consumers are coming into SERCC. While there has been some hiccups there have also been some very high points especially with consumers expressing feeling safe at SERCC. Question to the group – are we going to press charges or seek damages from the individual who caused the damages? Concerns about damages caused by a consumer that is not of their volition such as someone not knowing what they are doing at the time. That differs from a consumer who is acting of their own volition. Nexus is leaning toward not pressing charges or seeking damages unless there is a clear malicious intent to avoid potentially causing more harm to the consumer. Amy Rauchwarter is going to look into the Olmsted County insurance process since the County owns the building. Nexus will draft a policy around this topic for the Ex. Board to consider. Transportation is a pain point and working with community partners especially in the outlying counties of R10 – trying to work through the financial concerns of transportation across the region. More to come regarding transportation through SERCC’s conversations and the regional conversations that are ongoing. Will need to begin thinking about, as cold weather approaches, individuals experiencing homelessness accessing SERCC for housing.

Finance Update – did have about $12,000 in anticipated billable revenue from services provided in July. Will include the July finance report reviewed by the finance committee. How often do the financials need to be reviewed by the Ex. Board? Thinking a pared down finance report and high-level summary from each finance committee should be included with the Ex. Board minutes.

General Updates – fence is going in at SERCC. Waiting on subcontractors to install gutters and windows. Nexus is still doing outreach and tours, so if you are hearing about groups seeking outreach or tours connect with Nexus.

Motion from Nina Arneson and seconded by Amy Rauchwarter to adjourn the meeting, passed unanimously. Meeting adjourned at 4:31.